

MAINTENANCE:

- The metal parts of the Deckmate can be cleaned with ordinary household cleaning products.
- The internal mechanism of the Base Unit is sealed and requires no routine maintenance.
- Be sure the opening of the **Base Unit** is clear of any foreign material.
- The fabric can be cleaned in the following manner. Brush off any loose dirt; hose down and clean with a mild solution of mild soap in lukewarm water (no more than 100 degrees F). Rinse thoroughly to remove soap. **DO NOT USE DETERGENTS.** Allow to air dry. If the Deckmate fabric is retracted back into the **Base Unit** wet due to inclement weather, be sure to pull the fabric back out as soon as the weather allows to let the fabric dry out. Wet fabric that is stored in the **Base Unit** for an extended period of time can cause premature wear and decay of the fabric.

LIMITED WARRANTY:

This warranty, 90 days from the purchase of the unit, is extended only to the original purchaser/user of the product.

Deckmate warrants its products to be free from defects in materials and workmanship for the warranty period by the original purchaser/user.

For warranty service, please call Deckmate Privacy Wall co. (877-423-3259). Please indicate the nature of the defect.

If Deckmate Privacy Wall Co. determines there may be a defect, Deckmate will issue a return authorization (RMA) number. The defective unit or parts must be returned for warranty inspection using the RMA number as identification within (30) days or return authorization date. Deckmate, at its option, shall replace the unit, replace the defective part(s) and return such unit to you. Deckmate's sole obligation and your exclusive remedy under this warranty shall be limited to such replacement.

LIMITATIONS AND EXCLUSIONS: The warranty shall not apply to problems arising from normal wear, or **failure to adhere to the enclosed instructions**. Cosmetic defects/mold/mildew are not covered. In addition, the foregoing warranty shall not apply to products subject to negligence, accident, improper operation, maintenance or storage; products damaged by circumstances beyond Deckmate's control.

THE FORGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED.

Deckmate Privacy Wall User's Manual:

IMPORTANT: READ SAFETY RULES AND INSTRUCTIONS CAREFULLY.

QUESTIONS?

TO AVOID UNNECESSARY DELAYS, PLEASE CALL DIRECT TO OUR TOLL-FREE CUSTOMER HOT LINE. The trained technician of our customer hot line will provide immediate assistance, free of charge to you.

Customer Hotline:
1-877-423-3259
Mon.-Fri., 6 a.m.-6 p.m. EST

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SAFETY:

WARNING: To reduce risk of injury, read these important Safety Instructions before installing or using your Deckmate Privacy Wall.

- The Deckmate Privacy Wall **PROVIDES NO LOAD BEARING CAPABILITIES!. IT PROVIDES NO STRUCTURE TO LEAN OR SUPPORT ANY LOAD AGAINST IT.** It is designed to provide privacy or sun blocking for the end user only. Harm can result if the Deckmate is used for any purpose besides its' intended function.
- Care should be taken when retracting the fabric into the base. Keep the fabric tight and square to the ground and allow the fabric to pull itself into the base.
- Follow the installation instructions for the brackets completely or damage to person or property can result.
- The Deckmate shall not be used when the REDLINE attached to the fabric is visible. The REDLINE indicates that the unit is being used beyond the design capability and damage to the Deckmate, person or property can result. Use of the Deckmate beyond the design capability will null and void the LIMITED WARRANTY. The Deckmate shall not be used when prevailing winds exceed 30 MPH. Damage to the Deckmate, person or property can result. Use of the Deckmate beyond the design capability will null and void the LIMITED WARRANTY.

DISCLAIMER:

- Use this product only in accordance with the illustrations and instructions below.
- Deckmate is not responsible for the misuse of Deckmate products, nor for injury sustained while using Deckmate products.
- The consumer, the buyer uses any or all Deckmate products at their own risk.

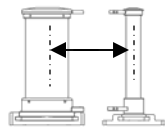
PARTS INCLUDED:

- The Deckmate comes with the **Base Unit** which includes the fabric reel, the fabric and the **End Post** with the fabric attached to it.
- A **Center Post** which provides support to the Deckmate when the fabric is extended beyond (6) feet.
- (3) **Mounting Brackets**; (1) for the base unit, (1) for the end post and (1) for the center post.
- (12) Stainless steel **shim-washers** used to square up the unit at installation.
- (7) **Thumbscrews**; 2 for each **Mounting Bracket** and 1 to lock the **End Post** in place

ASSEMBLY INSTRUCTIONS:

The Deckmate is designed to be mounted on continuous weight bearing structural surface of wood, concrete and manmade structural materials.

The location of the base unit and end post mounting brackets shall not use more than 12 feet of fabric length when the Deckmate is in use.



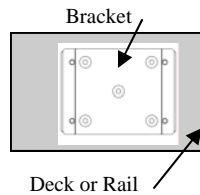
12' From center to center

The **Mounting Brackets** are designed to use 1/4" stainless steel or galvanized fasteners. The counter bore is designed to accept socket head or machine screw hex head styles.

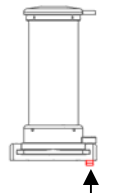
Proper fastening of the **Mounting Brackets** to the mounting surface includes using screws and anchors or through bolts with nuts, washers and lock washers.

Put the proper fasteners in all the mounting holes provided.

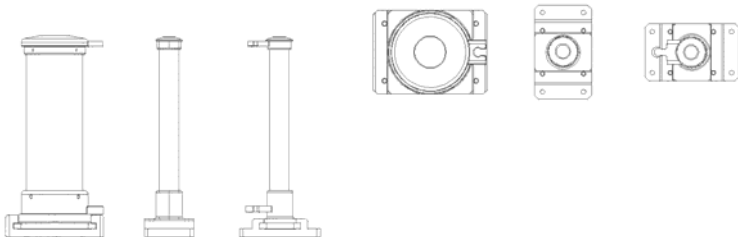
The mounting surface shall be the width of the base bracket or wider.



To properly square up the Deckmate so that the fabric hangs tight at the top, insert the **shim-washers** provided under the mounting brackets. The side of the **Mounting Bracket** that faces the fabric is typically where the **shim-washers** will be used. Using 1 or 2 thicknesses of the **shim-washers** is typical to square up the Deckmate.



The **Center Post** is to be used when more than 6 feet of fabric length is used when the Deckmate is in use. The **Center Post** can also be used to create a corner if desired. The mounting bracket for the **Center Post** shall be mounted at 90 degrees to the fabric to achieve support. **Shim-washers** may or may not be used for the center post



OPERATION INSTRUCTIONS:

To use the Deckmate do the following:

- 1.) Unscrew the thumbscrew at the bottom of the **Base Unit** to free up the **End Post**.
- 2.) Pull out the fabric and slide the base of the **End Post** in to the **End Post Bracket**. Be sure the thumbscrews in the **End Post Bracket** are screwed out enough to allow the **End Post** to slide into the **End Post Bracket**.
- 3.) Tighten the thumbscrews on the side of the **End Post Bracket** that is on the side opposite the fabric to lock the **End Post** in place.

To retract the fabric back into the **Base Unit**:

- 1.) Loosen the thumbscrews on the **End Post Bracket** to allow removal of the **End Post**.
- 2.) Slide the base of the **End Post** free from the **End Post Bracket**.
- 3.) Hold the **End Post** at a position half way up along the length of the **End Post**.
- 4.) Make sure the top edge of the fabric is tight and headed straight into the **Base Unit**.
- 5.) Walk toward the base unit to allow the retraction mechanism to draw the material back into the **Base Unit**.
- 6.) Allow the retraction mechanism to pull the fabric in. Keep your eyes on the edges of the fabric make sure there is always a gap between top & bottom edge of the **Base Unit** opening and the fabric. This is accomplished by making minor up & down movements of the **End Post**.
- 7.) **Do not push the fabric toward the Base Unit as the fabric will get loose, jam and cause the retraction mechanism to stop and put a crease in the fabric. A crease in the fabric is an indication that the retraction process was done incorrectly.**
- 8.) To correct fabric that has jammed, pull the fabric out from the **Base Unit** until the fabric is straight and tight and go back to step 3.
- 9.) When all the fabric has been pulled back into the **Base Unit**, slip the **End Post** into locking bracket and tighten the thumbscrew at the bottom of the **Base Unit** to lock the **End Post** in place.